THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI SANTOSH GANGWAR): (a) There was delay in dispatch of cards to some customers due to delay in receipt of cards from the manufacturers. However, the backlog has since been cleared. Also wherever any defects in the cards were brought to the notice of BPCL, the same were rectified.

Card No. 7241760110390864 has been received from the customer for replacement as it had a defect in the software. A new card is being sent to the customer along with a complimentary credit of 500 Petromiles (Points) for the inconvenience caused to the customer.

No Card bearing No. 7241763110345761 has been issued.

(b) The reasons for the defective cards have since been identified and rectified. Complimentary credit of Petromiles (Points) are being provided to customers if inordinate delay in the dispatch of the rectified cards had occurred.

Rise in international crude oil vis-a-vis domestic oil prices

3959. SHRI RAVI SHANKAR PRASAD: Will the Minister ofPETROLEUM AND NATURAL GAS be pleased to state :

(a) whether he has been giving assurances repeatedly that there will be no need to raise domestic prices of petro-goods inspite of increasing international crude prices; and

(b) if so, the details of corrective measures taken to tide over the impact of rising international crude price?

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI SANTOSH GANGWAR): (a) No, Sir.

(b) Does not arise in view of (a) above.

New National Energy Policy

3960. SHRI KRISHNA KUMAR BIRLA: VVilltheMinistercrfPETRCLEUM AND NATURAL GAS be pleased to state:

(a) whether Government propose to formulate a national energy policy in view of rising global prices of crude oil following an Iraqi decision to stop sales;